

# THE IRWIN S. CHANIN SCHOOL OF ARCHITECTURE ARCHIVE OF THE COOPER UNION

## Research Exit Survey

Please take a moment to fill out the following survey. Your comments and feedback will help the Archive improve records accessibility, protocols, discovery tools, and the overall quality of its research services.

**Research Subject:** \_\_\_\_\_

**Records Examined:** \_\_\_\_\_

Please rate your response to the following statements (circle the appropriate indicator), and feel free to include brief comments & notes.

**1. Scheduling a research appointment at the Archive was a straightforward process (circle one):**

Strongly Disagree                      Disagree                      Agree                      Strongly Agree

Comments:

**2. Archive staff were professional, attentive, and accessible:**

Strongly Disagree                      Disagree                      Agree                      Strongly Agree

Comments:

**3. Archive policies and protocols were reasonable and did not hinder records access or my research process:**

Strongly Disagree                      Disagree                      Agree                      Strongly Agree

Comments:

**4. Archive staff were knowledgeable about the collections, and able to direct me to relevant discovery tools & records:**

Strongly Disagree                      Disagree                      Agree                      Strongly Agree

Comments:

**5. Archive discovery tools (databases, indices, surveys, etc.) enabled efficient access to the records I was seeking:**

Strongly Disagree                      Disagree                      Agree                      Strongly Agree

Comments:

**6. Please briefly note any suggestions for improving the Archive's accessibility and its service to researchers:**

Thank you!